Date: March 19, 2025

Subject: TracKing® March 2025 Release Notes

Location: e-Tech Library

Product: TracKing.com, TracKing Pro, TK Connect App

Description: March 2025 release notes for the TracKing website and TK Connect App are listed below.

TracKing Enhancements:

- Multi-Factor Authentication (MFA) - User Account Creation Enhancements

  o This release enhances the user account creation process to handle scenarios where users exist in both the TracKing and Thermo King systems. Mobile guest users will be able to use their existing username when creating a new TracKing user account.

TracKing Fixes:

- User interface issue related to Reefer Utilization Report

  o Existing Behavior: When selecting the last 24 hours for reefer utilization data, the system provides 48 hours of data.

  o New Behavior: When selecting the last 24 hours for reefer utilization data, the system accurately provides data for the last 24 hours only.

- User getting a system error popup every time they try to pull the reports

  o Existing Behavior: When users select vehicles under the report screen, a system error message appears.

  o New Behavior: Users can now select vehicles under the report screen and load the vehicle screen successfully without any error messages.

- Kicked out of the application when trying to pull the engine hours report under a certain customer

  o Existing Behavior: When users attempt to download the engine hours report for the past week, the application crashes and logs them out.

  o New Behavior: Users can now successfully download the engine hours report for the past week without any issues.

- When choosing the Portuguese language, a failure to download the report in excel format displays
  - Existing Behavior: Unable to download the custom report in Excel format when the Portuguese language is selected.
  - New Behavior: Users can now successfully download the custom report in Excel format when selecting Portuguese.

- UI Bug - Vehicle group search on Edit User Screen
  - Existing Behavior: The search functionality for vehicle groups on the Edit User screen not working.
  - New Behavior: If the units are inactivated, customers should no longer receive notifications.

- Temperature History data reports
  - Existing Behavior: When attempting to generate a report for data older than six months, "No record found" is displayed.
  - New Behavior: Reports for data older than six months can now be successfully retrieved.

- Error message not displaying when selecting the same date range for Reefer Utilization Report
  - Existing Behavior: When selecting the same date range for a customer report, either an error message should display, or the report should generate. Neither of these occurred.
  - New Behavior: If the same date range is selected, an error message is displayed and able to generate the report.

- Cosmetic issue for Run Reports column dropdown in stationary asset history report
  - Existing Behavior: After generating the stationary asset history report, the run report column and dropdown symbol should be displayed.
  - New Behavior: After generating the stationary asset history report, the run report column and dropdown symbol are not displayed.

- Data Integrity Issue
  - Existing Behavior: When downloading reports in PDF and Excel formats, the files contained incomplete data.
  - New Behavior: Reports are now fully downloaded in both PDF and Excel formats without data loss.

- Incorrect error message when editing APU name
  - Existing Behavior: When attempting to edit the APU name, an incorrect error message is displayed.
  - New Behavior: The APU name can now be edited and updated successfully without any incorrect error messages.

TK Connect App Feature and Fixes:

Note: Support for the Thermo King Connect mobile app versions earlier than 1.4.0 on both iOS and Android has been discontinued. To ensure continued functionality and access to new features, please update the app to the latest version to avoid service interruptions.

- Run Batch Commands user type is restricted from logging into Mobile App

  o Users assigned the role of Run Batch Commands should be restricted from logging into the TK Connect App, as the Batch Commands feature is not available in the app.

- Alarm 872 is displaying Unidentified Alarm for e1000 and e1000M with Bluetooth® connection both Android/IOS

  o Existing Behavior: Both e1000 and e1000M units display Unidentified Alarm for Alarm 872 when user is connected to Bluetooth.

  o New Behavior: Reports are now fully downloaded in both PDF and Excel formats without data loss.

- TK Connect App Crash on IOS

  o Existing Behavior: When attempting to send a command to the unit, the app would exit unexpectedly, closing the screen.

  o New Behavior: The command is now sent successfully without causing the app to crash.

Best regards,

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