

Date: January 30, 2025
Subject: TrackKing® February 2025 Release Notes
Location: e-Tech Library

Product: TrackKing.com, TrackKing Pro

Description: February 2025 release notes for the TrackKing website are listed below.

TrackKing Enhancements:

- TrackKing MFA via KMSI
 - This release introduces enhancements to the Multi-Factor Authentication (MFA) process via the "Keep Me Signed In" (KMSI) feature. The updates aim to improve user experience and security by modifying the behavior of MFA sessions when KMSI is selected.
- KMSI Changes Implemented
 - KMSI Checkbox Addition

A "Keep Me Signed In" (KMSI) checkbox has been added to the login page.

Behavior:

First-Time Login: When the user selects KMSI, they will receive a 2-step verification for the first-time login.

Subsequent Logins: For the next 24 hours, if the user closes the session without logging out, they will be redirected to the TrackKing page without requiring 2-step verification.
 - Device and Browser Switching

New Behavior: On switching devices and browsers within an active MFA session, 2-step verification is required, enhancing security.
 - Idle Session Handling

After selecting KMSI, if the user session is idle for 30 minutes, the session will expire.

Behavior: When the user tries to log in again after an idle session expiration, they will be redirected to the TrackKing page instead of the login page.

- KMSI Banner Display

When the user logs in with KMSI, a KMSI banner is displayed in the TrackKing application.

Behavior: First-Time Login: The KMSI banner is displayed for one minute.

Subsequent Logins: After one minute, the banner will disappear and will not be displayed again for the next 24 hours unless the user logs out from that browser and logs in again.

- Optimization of Short Running Reports

Select All check box is removed for Excel and PDF export functionalities for short running reports which increase reports download speed.

- APU FLOTA Status

- Existing Behavior: Time out error was displayed when FLOTA was in progress even after 12 hours.

- New Behavior: FLOTA status will be displayed as “in progress” until flashload success/failure status is sent to unit. This is implemented considering the Local User Authorization (LUA) feature.

TrackKing Fixes:

- Username Autofill Issue on TrackKing (Microsoft Edge)

- Existing Behavior: In Microsoft Edge, when editing a customer, the username field is auto-filled with the logged-in user's email address instead of the customer's username.

- New Behavior: When editing as a user in TrackKing in Microsoft Edge, the username field will no longer be auto-filled with the logged-in user's email address. It will retain the customer's username.

- Import User Functionality Update

- Existing Behavior: User can select both Run Batch commands and Admin access roles when vehicle groups are selected in import user screen.

- New Behavior: User cannot select both Run Batch Commands and Admin access roles.

- Geofence Record Missing for Few Units

- Geofence records were not pushed to a few units and those have been scheduled now. This will be running batch by batch (500 records/hour). Going forward, the geofence file generation will be done regardless of the unit's telematics mode (Either iBox or TrackKing)

Best regards,

Telematics Support Team

Tracking@thermoking.com