Date: October 4, 2024

Subject: TracKing™ October 2024 Release Notes

Location: e-Tech Library

Products: TracKing.com, TracKing Pro

Description: October release notes for the TracKing website are listed below.

Release Notes:

- **Multi-Factor Authentication (MFA) – TracKing website and TK Connect App**:
  Multi-Factor Authentication (MFA) is an account login process that requires users to enter more information than just a password. Users are required to provide two pieces of evidence to verify their identity before gaining access to their TracKing account and application.

  - SB948 - TracKing® Telematics Multi-Factor Authentication
  - SB949 - TK Connect App Multi-Factor Authentication

- **Limited User Access:**
  This introduces a new user role, 'Operations Manager,' designed to enhance the capabilities of CSM, Dealers, and Customer Admin users. The 'Operations Manager' role comes with specific functionalities and restrictions to ensure efficient and secure batch command execution.

- **Bulk Activation Enhancements: Door Switch and Lock:**
  This update introduces new features and enhancements to the Bulk Activation process, including the option to enable a door switch and lock mechanism. These improvements aim to streamline the process and reduce the need for manual intervention by the TracKing Support team.

- **Bulk User Upload Failure Report:**
  This update introduces a new feature to the Bulk User Upload process, enabling the system to generate an Excel report listing all users for whom the upload process has failed. This enhancement aims to provide better transparency and ease of troubleshooting for administrators**.**

- **Geofence to Current Fleet report:**
  This update introduces a new column named "Geofence" to the 'Current Fleet' report. This enhancement aims to provide customers with the ability to schedule reports showing the current fleet within specific geofences, thereby adding significant value to their fleet management capabilities.

TracKing fixes:

- **Engine hours report name is displayed in English language if user selected as Spanish:**
  - o **Existing Behavior:** Report is displayed in English language even though user selected default setting as English under account settings.
  - o **New Behavior:** Now reports are displayed in proper language.

TK Connect fixes:

- **TK Connect app unable to activate APU Unit**
  - o **New Behavior:** User now able to activate APU units via TK Connect app without any issues.

Best regards,

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